



DHL CONNECTOR IN ODOO

Goals and benefits

- ☐ Centralise logistics and sales operations
- ☐ Prevent shipping error information
- ☐ Ease quotations for faster sales
- ☐ Ease Accounting declarations
- ☐ Maintain a correct product database







THINGS TO KNOW BEFORE STARTING

WARNING BEFORE USING THE CONNECTOR



- > All quotations with the connector are about articles moving FROM BELGIUM ONLY!!!
- > For shipment within EU:
 - You can ship all items without restriction (batteries alone, devices + batteries, etc.)
 - For more than 200 FX9XX devices, double check with Logistics just to make sure the price is ok.
 - Always use Economy Select for batteries alone shipments!!

WARNING BEFORE USING THE CONNECTOR



> For shipment Outside EU:

- Never use the connector to quote shipment of batteries alone!!!
- If you ship more than 2 devices containing batteries, always check HERE if the country is DHL eligible
- Always check <u>HERE</u> if there is no additional fees with the shipping cost (inspection, Ecolevy, etc.)
- For more than 500 devices, double check with Logistics just to make sure the price is ok.
- For more than 200 FX9XX devices, double check with Logistics just to make sure the price is ok.

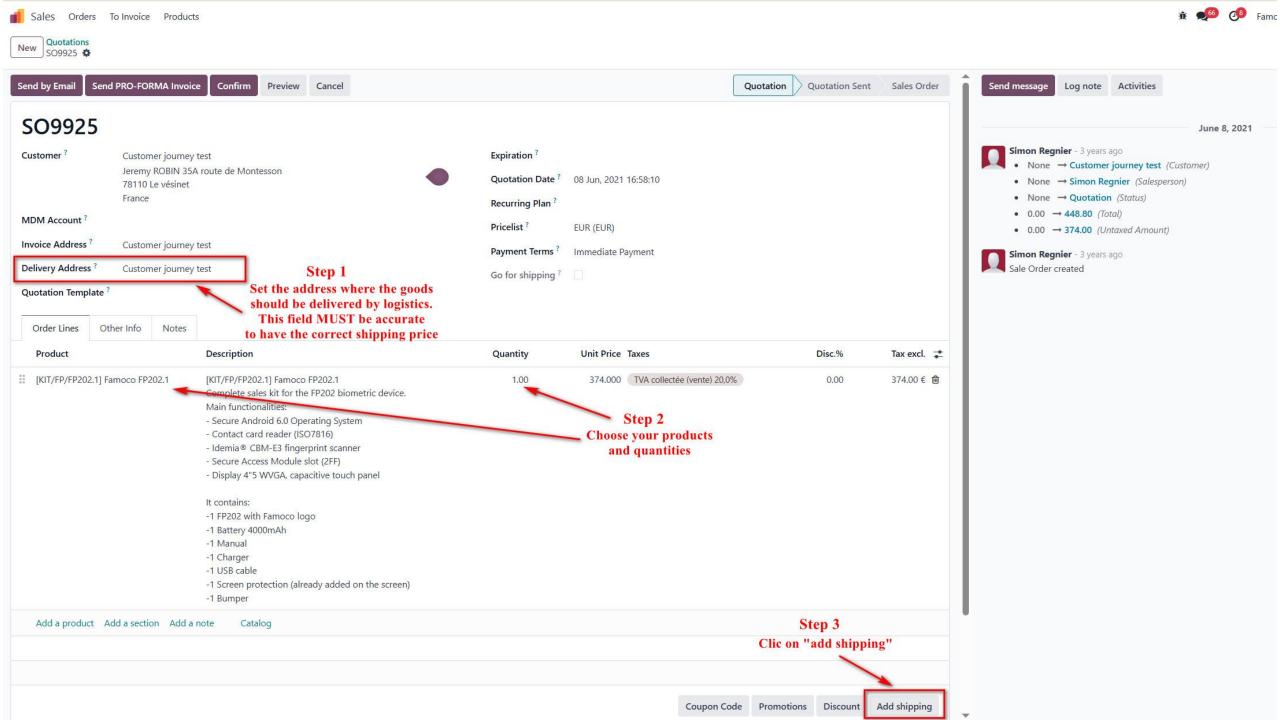
DHL SHIPPING METHODS

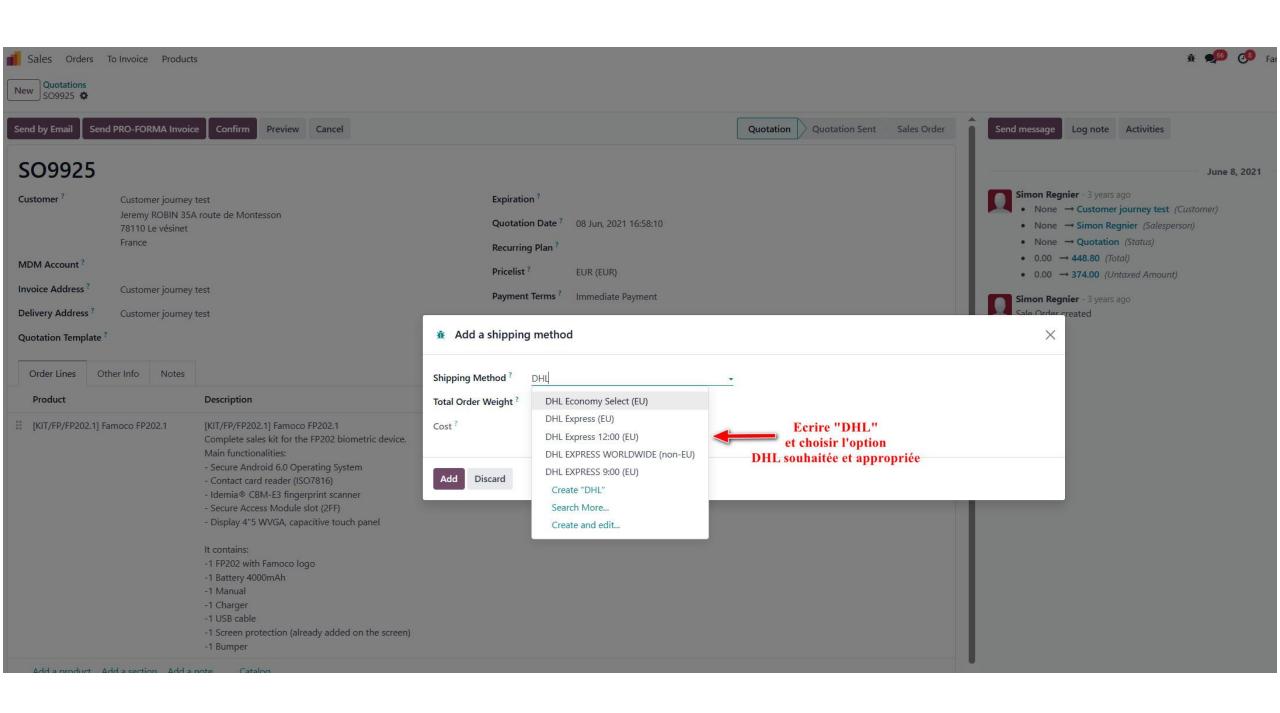
DHL SHIPPING METHODS

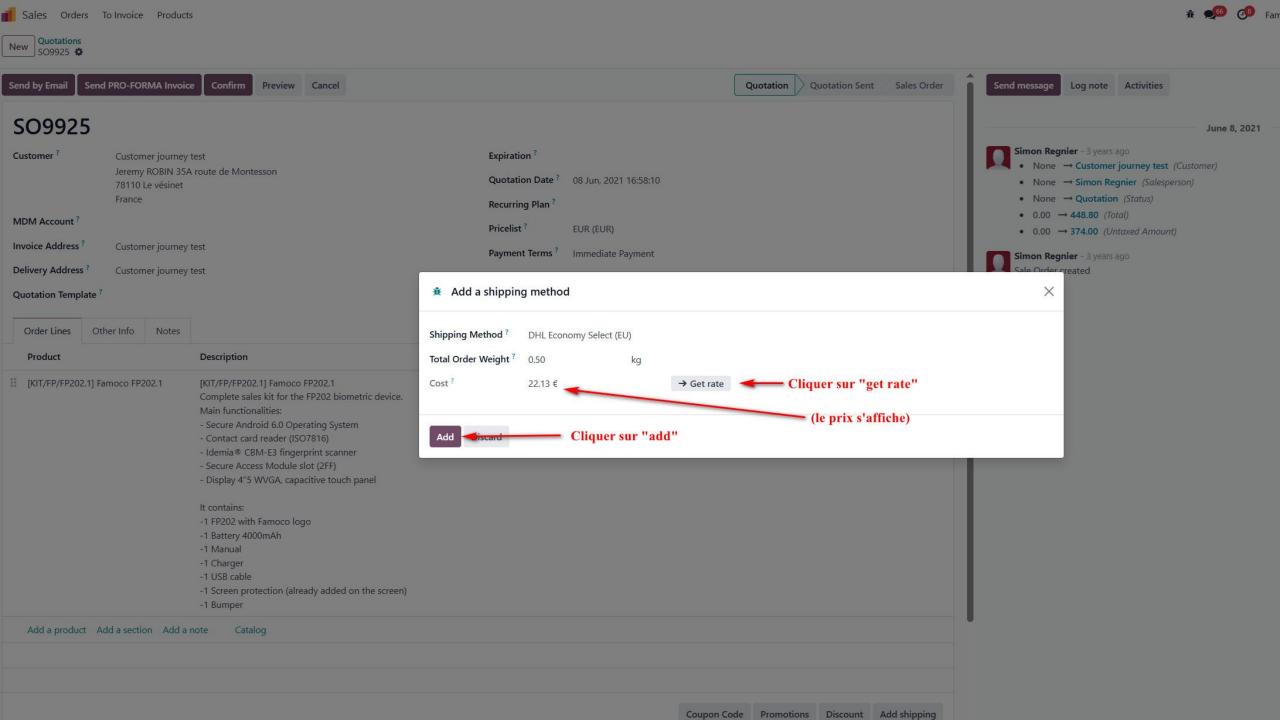
- □ DHL Express Domestic (BE) => Road transport // Within Belgium only // Batteries can be shipped on their own without any issues.
- ☐ DHL Economy Select (EU) => Road transport // Within the EU only // Batteries can be shipped on their own without any issues.
- □ DHL Express (EU) => Air transport // Within the EU only // Batteries can only be shipped together with devices.
- ☐ DHL Express 12:00 (EU) => Air transport // Within the EU only // Batteries can only be shipped together with devices.
- ☐ DHL Express 9:00 (EU) => Air transport // Within the EU only // Batteries can only be shipped together with devices.
- ☐ DHL Express Worldwide (non-EU) => Air transport // Outside the EU only // Batteries can only be shipped together with devices.

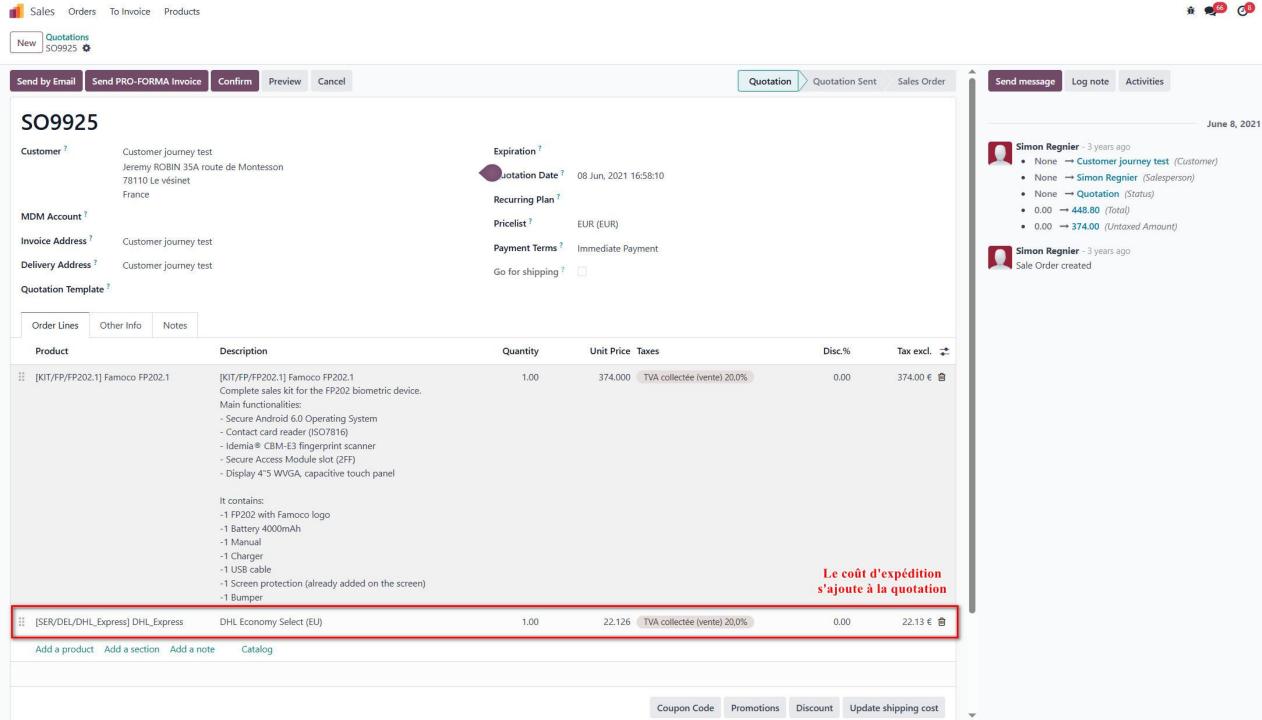


HOW TO QUOTE WITH DHL IN ODOO?

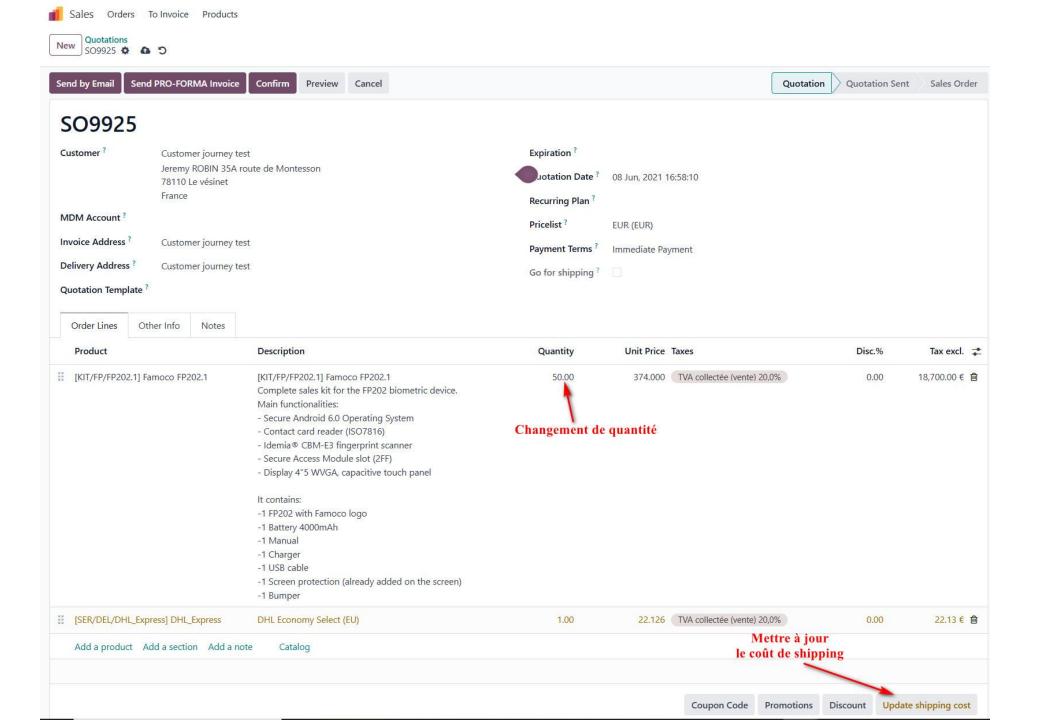


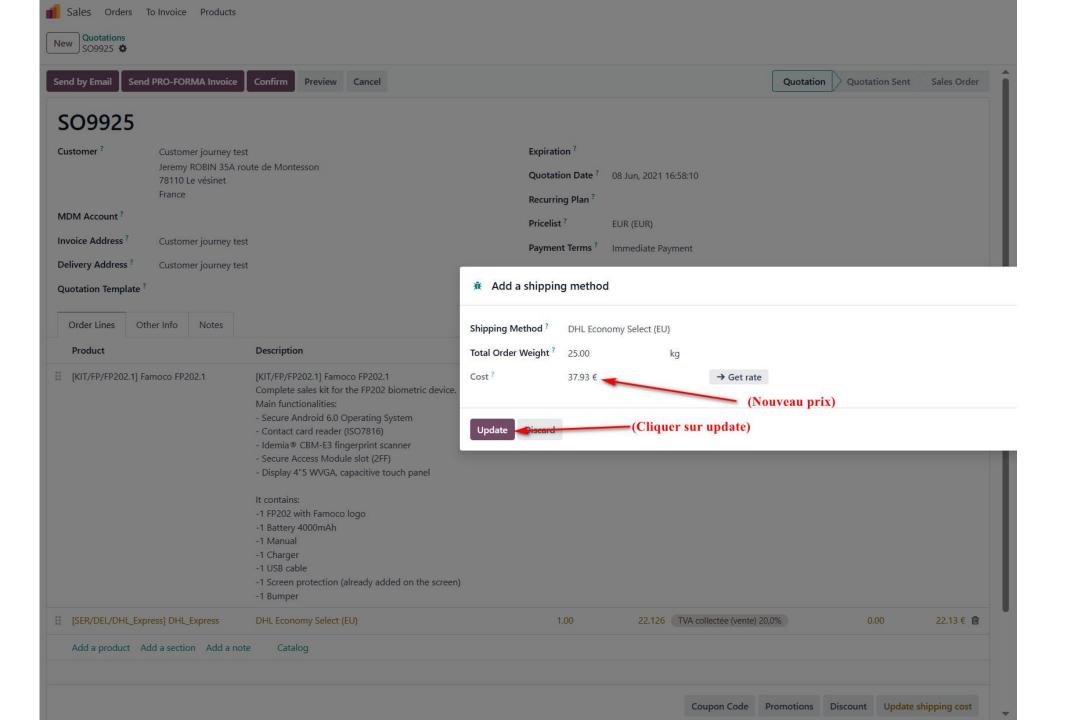


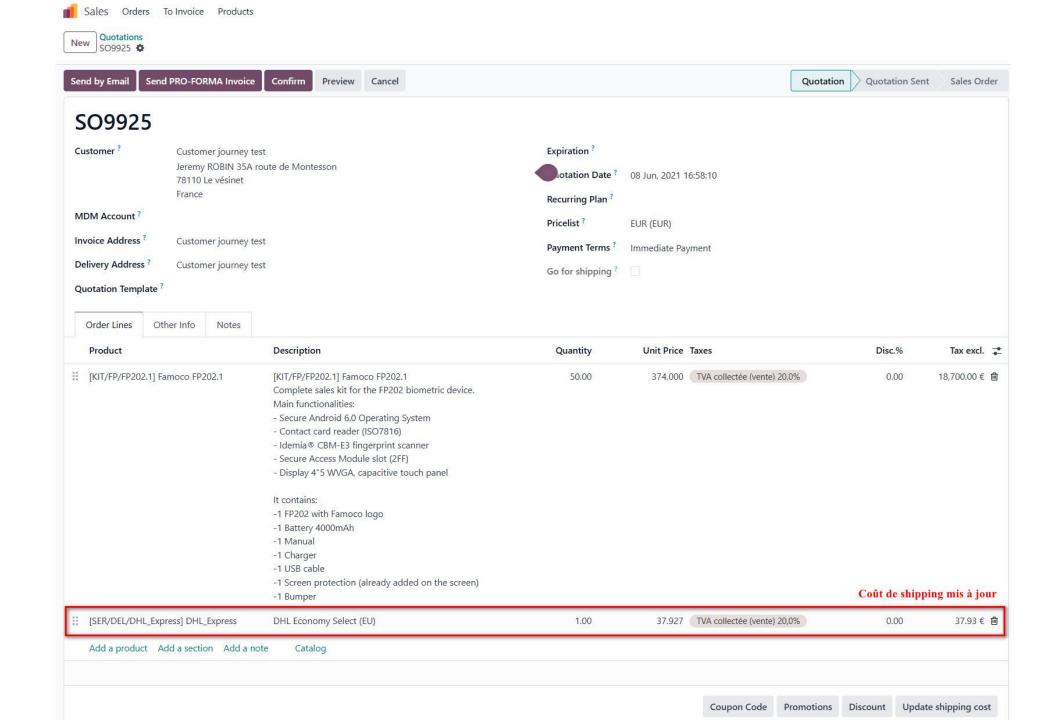




WHAT IF YOU WANT TO UPDATE YOUR QUOTATION?

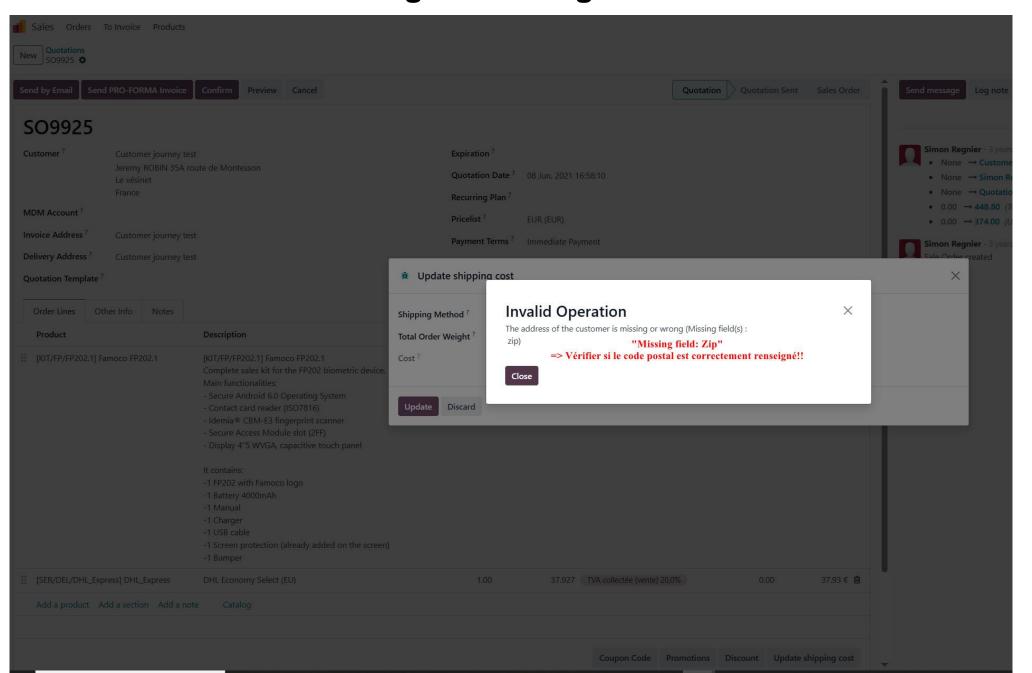




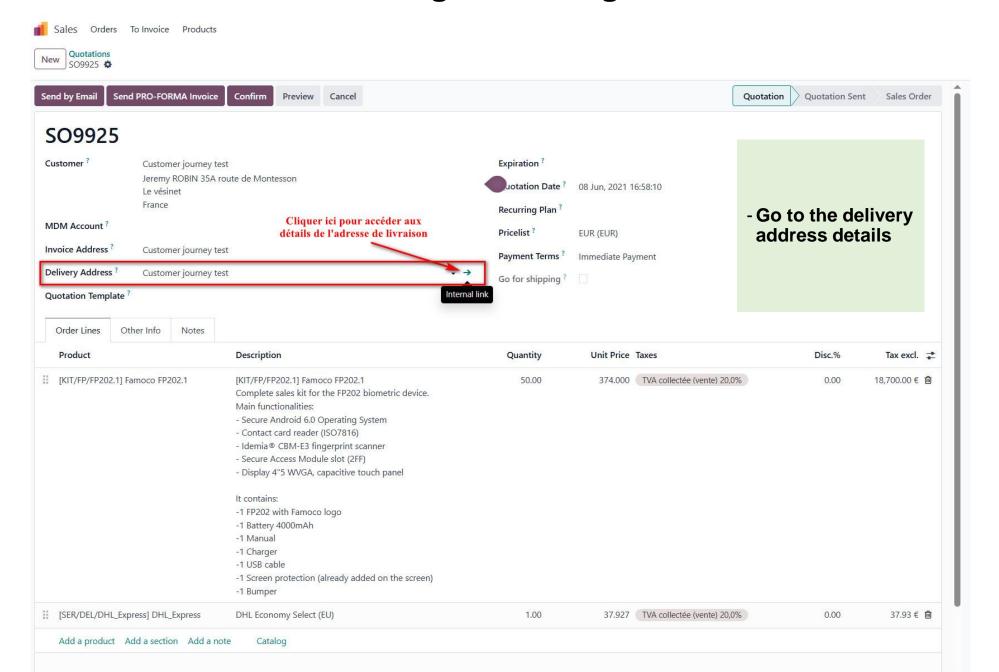


COMMON ERRORS AND SOLUTIONS

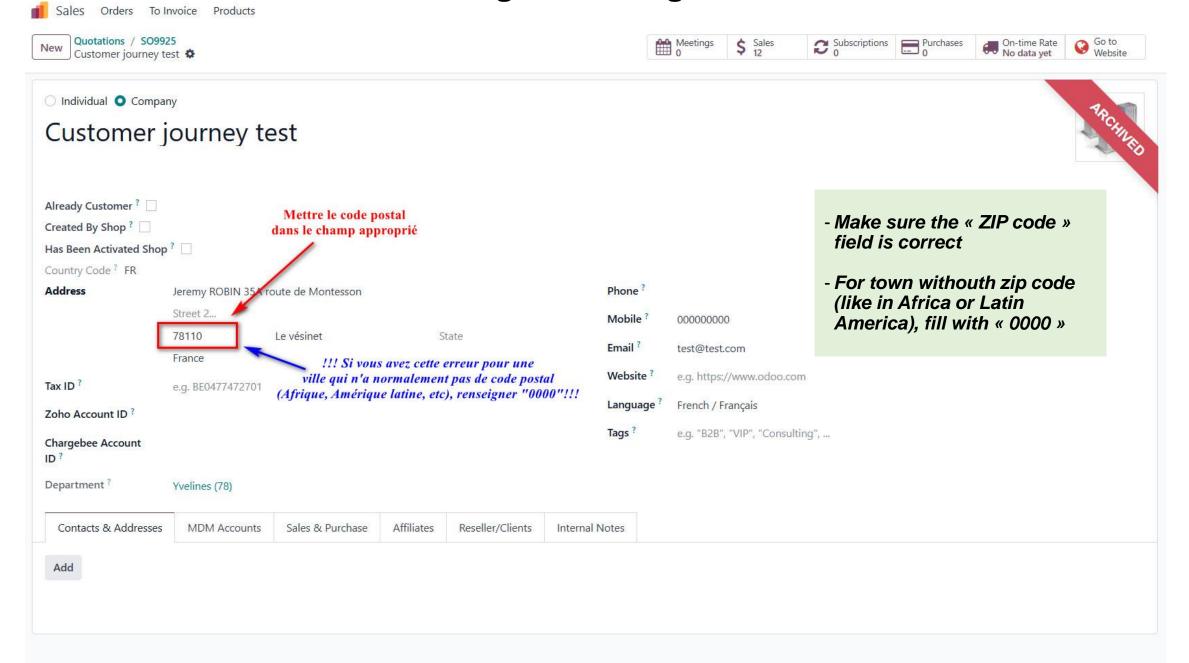
1. Wrong or missing ZIP code



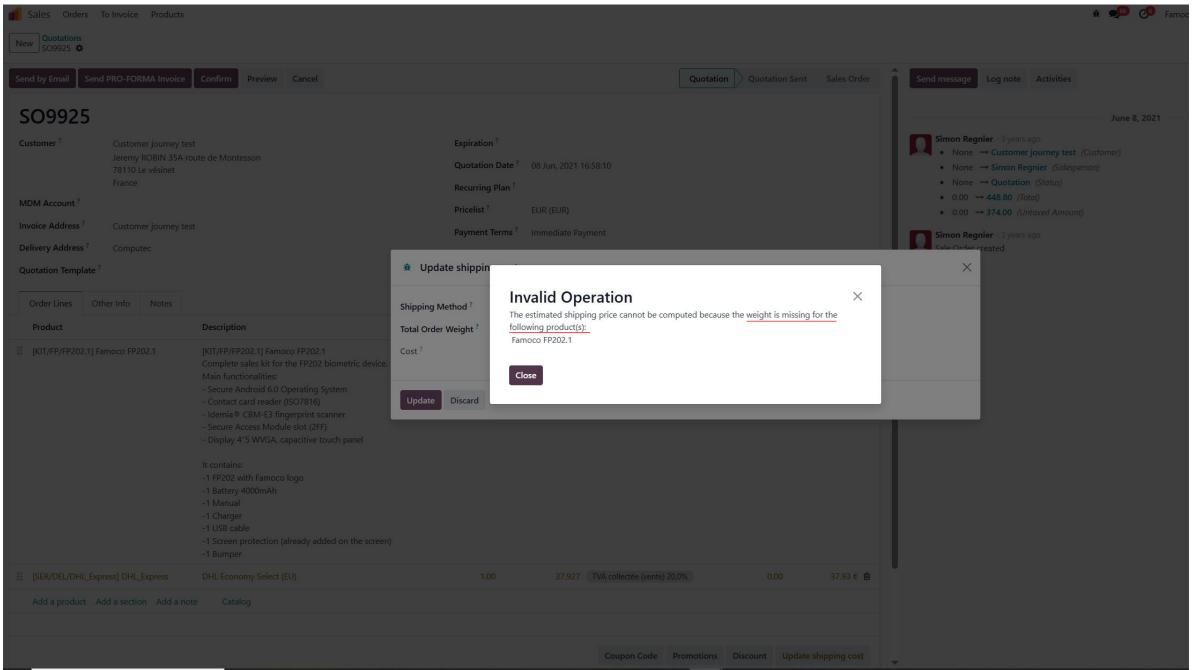
1. Wrong or missing ZIP code



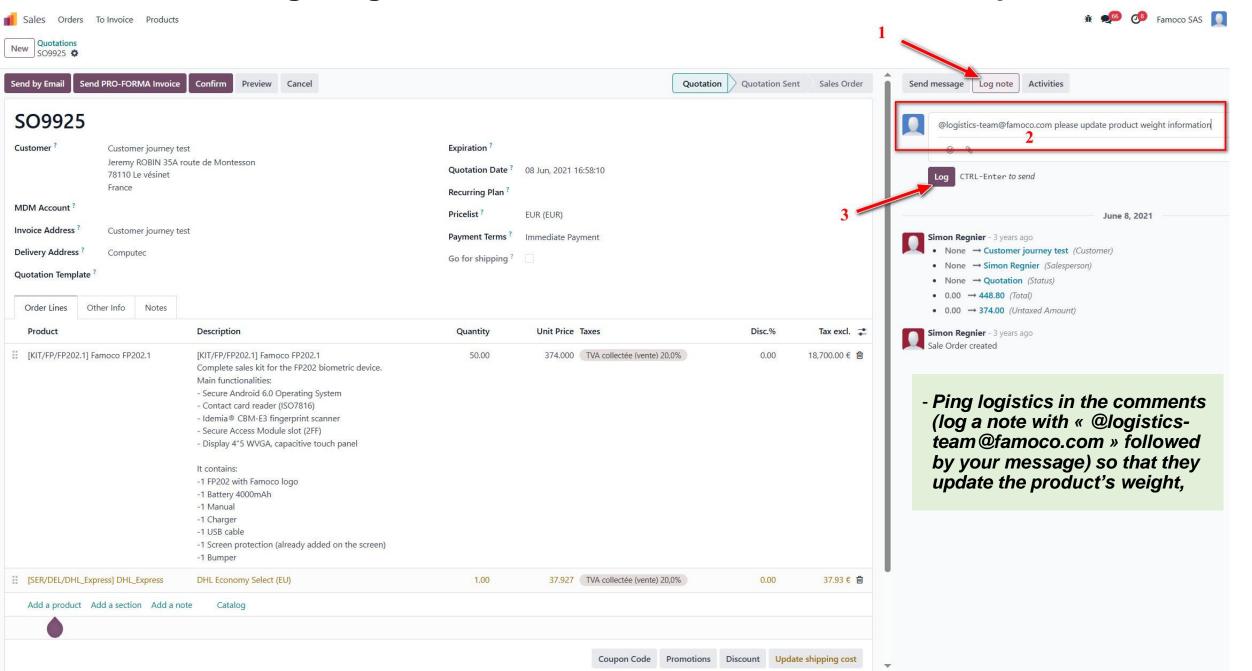
1. Wrong or missing ZIP code



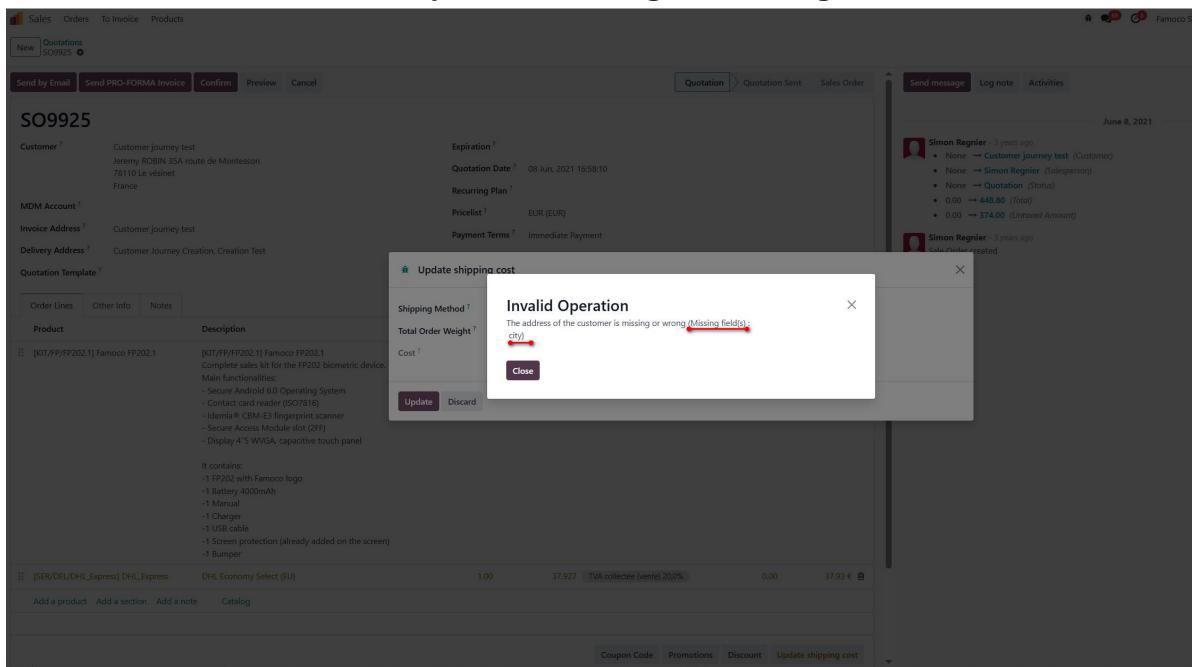
2. Missing weight value from one or more article in the quotation



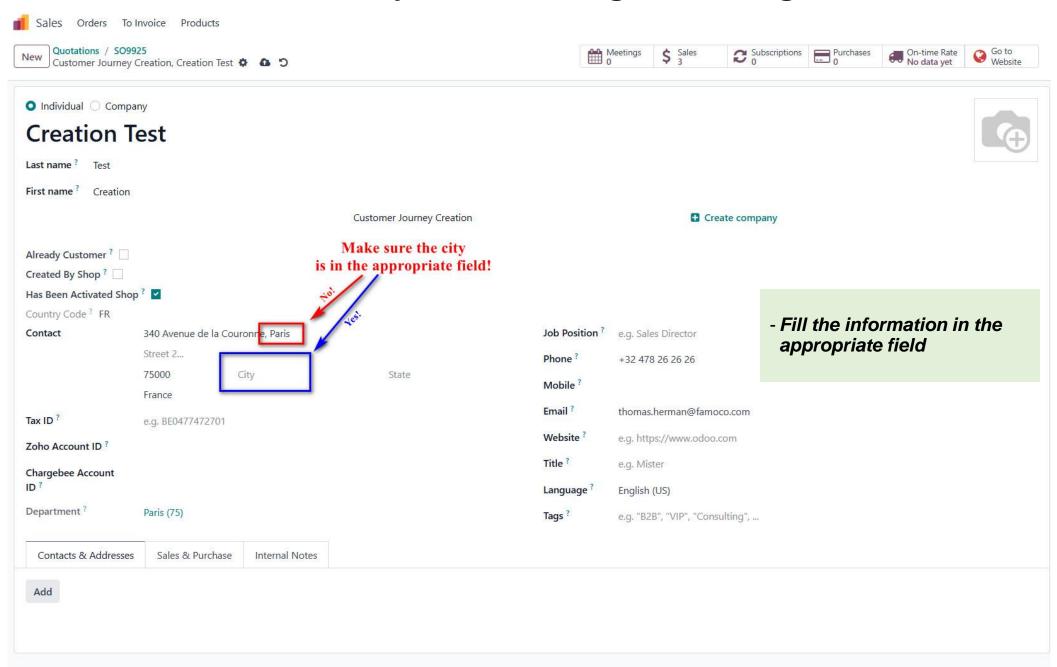
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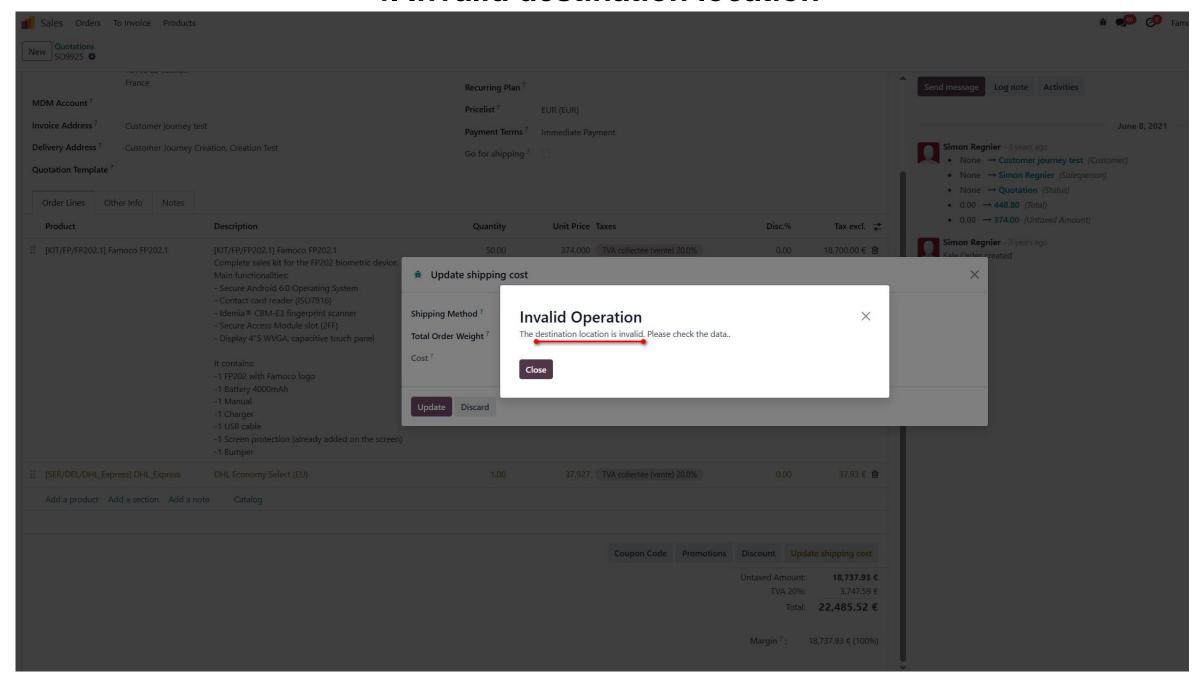
3. City field is wrong or missing



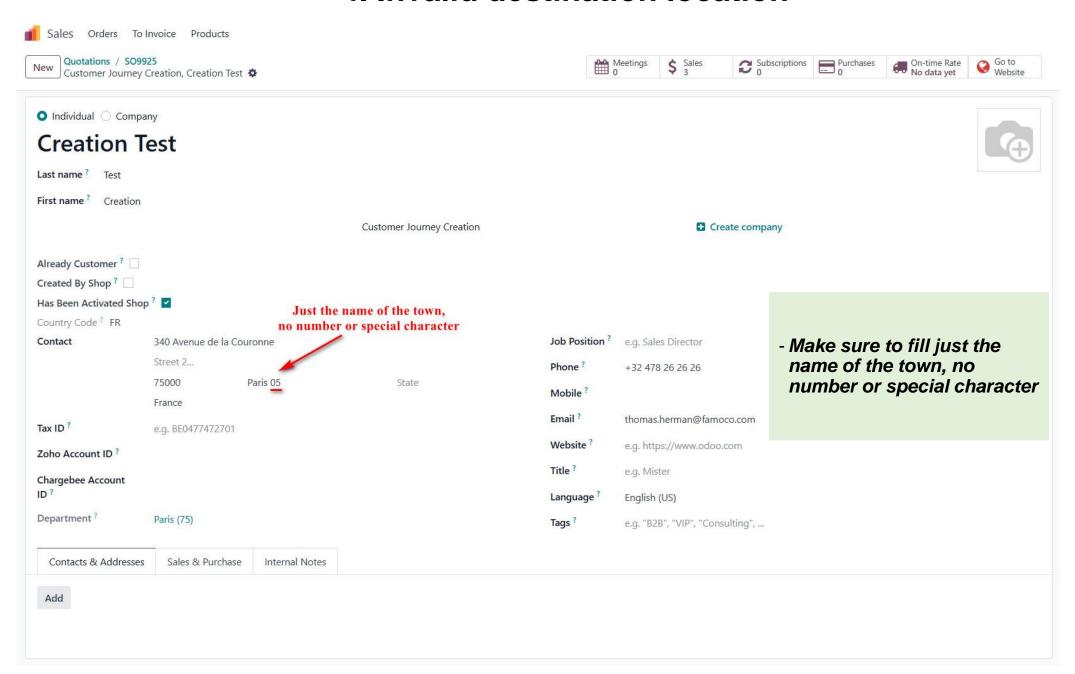
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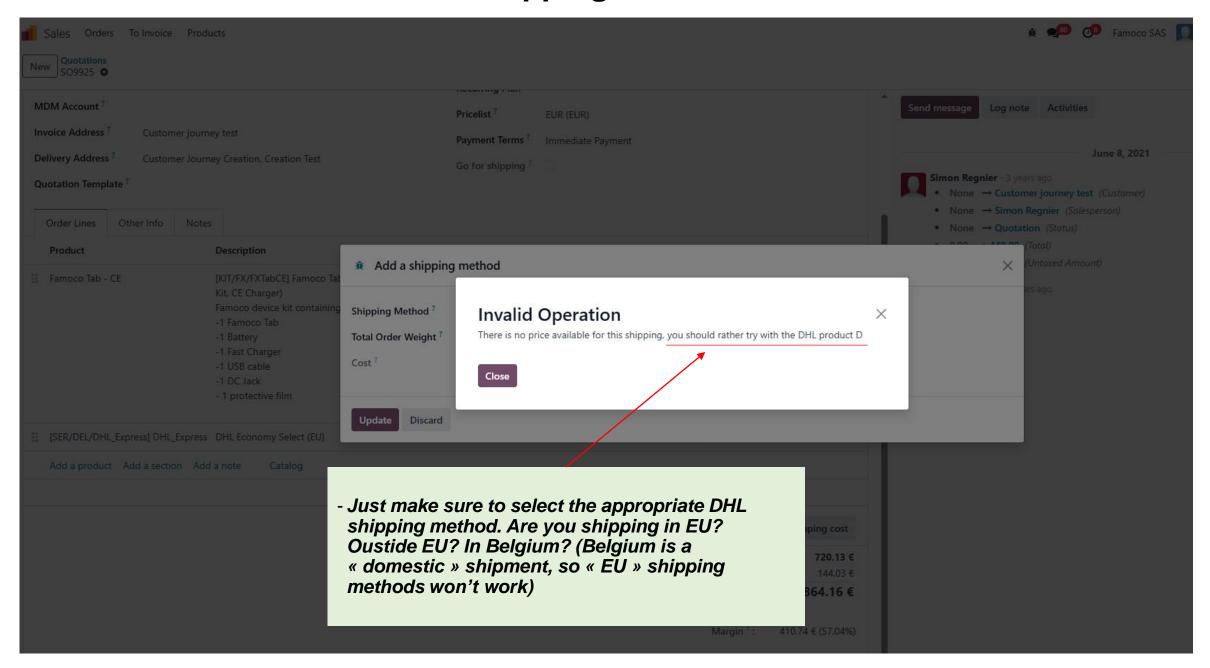
4. Invalid destination location



4. Invalid destination location



5. Invalid shipping method selected



FEEL FREE TO NOTIFY LOGISTICS IF ANY OTHER ISSUE!